

Report to:	Overview and Scrutiny Committee (Adult Social Care and Health)	Date of Meeting:	Tuesday 23 January 2024
Subject:	Adult Social Care Performance Data Review		
Report of:	Executive Director of Adult Social Care and Health	Wards Affected:	(All Wards);
Portfolio:	Adult Social Care		
Is this a Key Decision:	No	Included in Forward Plan:	No
Exempt / Confidential Report:	No		

Summary:

This is an interim performance report provided to Overview and Scrutiny Committee. It provides an overview of Sefton's data profile to support the upcoming Care Quality Commission (CQC) assessment. This report helps Sefton Adult Social Care understand its strengths and areas for focus prior to a pending CQC and supports with strategic preparation and planning. The full report is contained within Appendix 1.

Future reporting will be done through the Power BI platform and will utilise real-time data to show Sefton's current position against our benchmarkable and local metrics, therefore going forward the format will look different. Regular updates will be provided to Committee as part of performance reporting and preparation for assurance.

Recommendation(s):

- (1) Committee are asked to note the contents of the report, provide comment, and be assured on actions being taken in areas of identified performance.
- (2) It is recommended that regular updates be provided to Committee as part of regular performance updates and preparation for CQC assurance.

Reasons for the Recommendation(s):

The national assurance framework for Adult Social Care was introduced in April 2023 and is a statutory requirement for all Councils. As part of the assurance process CQC will scrutinise key performance data before conducting onsite visits. CQC already have access to the data provided in the report which is provided for existing national returns, and whilst this is already utilised for strategic commissioning and service delivery, ongoing scrutiny and visibility is key in ensuring ongoing evaluation of performance and quality of practice.

Alternative Options Considered and Rejected: (including any Risk Implications)

None

What will it cost and how will it be financed?

(A) Revenue Costs

No additional costs identified for this specific report.

(B) Capital Costs

None identified.

Implications of the Proposals:

Resource Implications (Financial, IT, Staffing and Assets):	
Preparation for assurance has impacted on resources both within the Service and Corporately, however there are no specific implications identified as part of this report, requiring consideration from Committee.	
Legal Implications:	
The national assurance framework is a legislative requirement for all Local Authorities. The information provided in the report provides details of performance against statutory data sets.	
Equality Implications:	
Nonspecific identified Equitability in outcomes and services is however a key aspect of the CQC assurance framework and is included within the services detailed preparation plans.	
Impact on Children and Young People: Yes	
In addition to adult services the new national assurance framework which will be overseen by CQC includes those young people transitioning from children's services.	
Climate Emergency Implications:	
The recommendations within this report will	
Have a positive impact	No
Have a neutral impact	Yes
Have a negative impact	No
The Author has undertaken the Climate Emergency training for	Yes

report authors	
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Contribution to the Council's Core Purpose:

Protect the most vulnerable: Working with people who have care and support needs is central to the assurance framework and performance data provides both a qualitative and quantitative overview.

Facilitate confident and resilient communities: Supporting communities and ensuring the adoption of a strength-based approach is a key aspect of the review.

Commission, broker and provide core services: Adult Social Care is responsible for delivering a number of core statutory duties including the provision of care and support services across the Sefton market.

Place – leadership and influencer: In addition to assessing Local Authorities, CQC will also assess Integrated Care Systems and the performance of the Council will be considered as part of this.

Drivers of change and reform: This is a new legislative requirement which will focus on assessing quality and delivery, within the framework local councils will be expected to have assessed areas requiring reform and have robust plans in place.

Facilitate sustainable economic prosperity: A key aspect of the assurance framework focuses on market sustainability and maintaining local community services. Developing workforce strategies is also a key part of the review.

Greater income for social investment: Effective management of demand and use of resource will ensure both sustainability and opportunities for reinvestment.

Cleaner Greener: Integrated approaches allow a greater focus on wider determinants of Health and promote independence for local residents.

What consultations have taken place on the proposals and when?

(A) Internal Consultations

The Executive Director of Corporate Resources and Customer Services (FD7491/24) and the Chief Legal and Democratic Officer (LD5591/24) have been consulted and any comments have been incorporated into the report.

(B) External Consultations

None

Implementation Date for the Decision

Immediately following the Committee / Council meeting.

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Appendices:

Appendix 1 contains the detailed slide deck detailing performance and benchmarking.

Background Papers:

None

1. Introduction/Background

- 1.1 In 2022, the Health and Care Act outlined a new Assurance Framework for Adult Social Care. This afforded CQC with the responsibility to assess all Councils. The new assurance and assessment framework came into effect on the 1st April 2023. As part of the assessment process CQC will review and scrutinise performance data provided by local councils, before undertaking onsite visits.
- 1.2 This is an interim performance report providing an overview of Sefton's data profile to support the upcoming CQC assessments. It utilises a number of data sources to provide an overview for Adult Social Care, identifying areas of strong performance and those requiring focus. This is key to support both strategic commissioning and service planning. The report also details key actions being taken within identified areas of focus. The full report is contained within Appendix 1.
- 1.3 At the time of producing this report, nationally CQC already have access to this data, which informed the State of Care national reporting of adult social care, informing the DHSC regarding each Councils profile; this included access to Councils local JSNA, pertaining to population of health data, that also informs Adult Social Care commissioning plans.
- 1.4 The following data sources have been used to assess and benchmark Sefton's Adult Social Care performance against the comparator groups:
 - Adult Social Care Outcomes Framework (ASCOF)
 - Carer and Client's surveys (SACE and ASCS)
 - Short and Long Term Support statutory return (SALT)
 - CQC data

- Financial data.

2 The report provides an overview to Committee and provides information on how Adult Social Care compare regionally, nationally and to our nearest statistical neighbour. It also details trends in performance. Future reporting will be done through the Power BI platform and will utilise real-time data to show Sefton's current position against our benchmarkable and local metrics. Regular update reports will be provided to the Executive Leadership Team on a quarterly basis, and it is recommended that these are provided to Overview and Scrutiny Committee for scrutiny, review and assurance. This will form part of regular reporting regarding performance and assurance preparation.